# My Homecare Gives You More Control Over Your Care

**My Homecare**
by Geneva Healthcare

0800 GENEVA or 0800 436 382
myhomecare@genevahealth.com
www.myhomecare.co.nz

## Who we are

We are New Zealand's trusted experts in aged care, illness, injury and disability support. Since 1996, we've been supporting New Zealanders to live their best lives and thrive by keeping well, living independently and staying connected with their community.

We are part of the largest network of healthcare service providers working closely with the Ministry of Health, District Health Boards, Ministry of Social Development, and with ACC as a preferred national provider.

We give our Clients 24/7 wraparound support with our qualified, security-checked, Geneva Certifiedworkers, nurses and Allied Health professionals who are carefully selected to match your needs.

Our clinically approved support plans are personalised for our Client's requirements and preferences.

Our services are FREE to those eligible for government funded support. We also provide private funded services.

# My Homecare is an online tool that allows you and your family to have greater choice and control of your home support services online.

## Real Choice

- Gives you the choice to direct your own care and support
- You and your family can choose your support Workers, change your support times to choose how and when you want to receive services and book in extra support
- My Homecare is FREE to all Geneva Clients

## Real Care

- Our Geneva Certified Support Workers are trained, qualified and security-checked,and are carefully selected to match your needs
- You get personalised and clinically approved support plans as necessary, created with you in the driver's seat
- We reoncall 24/7 and your Service Coordinator will have regular check ins with you

## Real Peace Of Mind

- You have the choice to share information about your care plan with your loved ones
- Your loved ones can be invited to view your calendar or have full access 24/7 to manage care services on your behalf
- Making it easy to be heard, give us instant feedback without picking up the phone

## View

- You will be able to view your care calendar for a whole month - both past and present appointments are visible, as well as cancelled shifts
- There is also a summary of recent visits which details Date, Time, Support Worker and Type of care

## Use

- You can manage your own schedule, change date, start & end time, duration, and the services required, or book any additional care you may need
- You can choose your own qualified Support Workers within your area, look into their profiles - their location, skills, qualifications, driver license details and their availability
- You can add any feedback about a particular shift without picking up the phone

## Share

- You can invite loved ones to view or manage your support services. They can have limited or full access 24/7 to manage your care services on your behalf.

## Testimonials

*"My Homecare means my mum does have control, and it is so important for an older person who has been fiercely independent all their lives."*

- Bronnie
My Homecare Client's next of kin

Geneva
Healthcare

With Geneva Healthcare's latest innovation, you are in the driver's seat - you have the option to view, use or share it. It's easy to use and FREE to all Geneva Clients. And with Geneva's experience and expertise, you get real care, real choice and real peace of mind.

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Contact us about how to get started or register online for free

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